

"It's not my job"

Promoting ownership in the evaluation process

Professor Melanie Birks Professor Ysanne Chapman

School of Nursing and Midwifery, CQUniversity











 This workshop aims to encourage you to explore innovative and effective approaches to fostering an evaluation culture amongst staff in your own institution







Why evaluate?

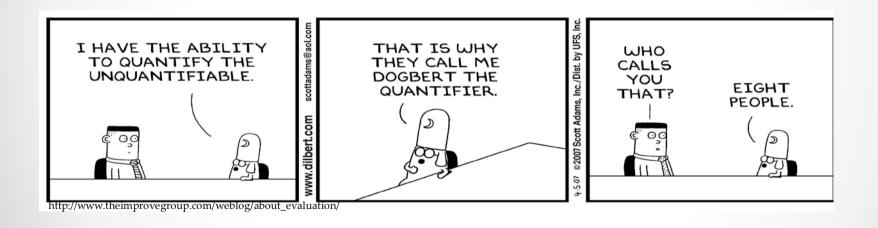
- (1) Provides feedback that will aid in the development and improvement of teaching;
- (2) Generates useful research data to underpin further design and improvements
- (3) Measures teaching effectiveness for use in administrative decision-making (e.g. PRPD)
- (4) Produces useful information for current and potential students
- (5) Quantifies quality of units and courses for use in external funding formulas





If it's so important...

Why are our response rates not meeting KPIs?







Reverse brainstorming

 What could we do to ensure the lowest response rates in student evaluation?



http://www.toonpool.com/cartoons/KING%20EXECUTIONER%20EVALUATION%20FORM_24867





Some issues

- Online vs paperbased
- Survey fatigue
- A waste of time?
- The bias of lower response rates
- Fear of poor evaluations
- The influence of workload, grades, engagement, personalities





Whose job is it?



http://cheezburger.com/2823157504

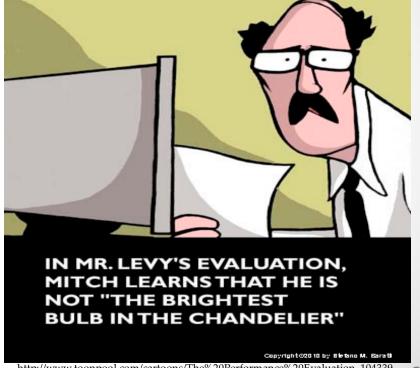
 Who is responsible for ensuring satisfactory response rates?





What's the problem?

 What are the issues that prevent staff from taking ownership of the evaluation process?

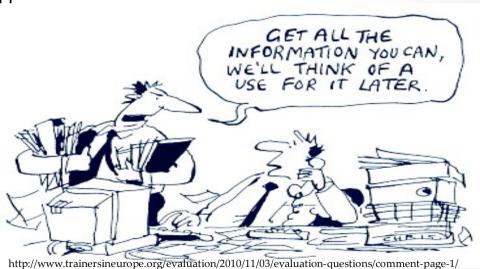






Improving response rates

- What can we do:
 - Before the evaluation phase
 - During the active evaluation phase
 - o After the evaluation phase





References

- Bennett, L., & Nair, C. S. (2010). A recipe for effective participation rates for web-based surveys.
 [Article]. Assessment & Evaluation in Higher Education, 35(4), 357-365. doi: 10.1080/02602930802687752
- Marsh, H. W., Ginns, P., Morin, A. J. S., Nagengast, B., & Martin, A. J. (2011). Use of Student Ratings to Benchmark Universities: Multilevel Modeling of Responses to the Australian Course Experience Questionnaire (CEQ). Journal of Educational Psychology, 103(3), 733-748.
- Remedios, R., & Lieberman, D. A. (2008). I liked your course because you taught me well: the influence of grades, workload, expectations and goals on students' evaluations of teaching. [Article]. British Educational Research Journal, 34(1), 91-115. doi: 10.1080/01411920701492043
- Stratton, R. W., Myers, S. C., & King, R. H. (1994). Faculty Behavior, Grades, and Student Evaluations. *Journal of Economic Education*, 25(1), 5-15. doi: http://www.indiana.edu/~econed/
- Weschke, B., & Canipe, S. (2010). The Faculty Evaluation Process: The First Step in Fostering Professional Development in an Online University. *Journal of College Teaching & Learning*, 7(1), 45-58.