

Proceedings of the ANZAM 2003 Operations Management Symposium

ISBN 1-86365-708-8

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This CD-ROM contains those papers that were both accepted for the refereed stream and presented at the conference. The only exception is the first paper, this paper is a summary of the keynote address given to delegates by Professor Danny Samson.

The Symposium

The symposium was held in the Graduate School of Management at the University of Technology, Sydney on the 12th and 13th of June 2003.

Members of the Organising Committee

Ross Chapman	University of Western Sydney
Douglas Davis	University of Technology, Sydney
Paul Hyland	Central Queensland University
Roger Jenkins	University of Technology, Sydney
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Refereeing Process

Papers included in these proceedings, except the first paper which is a summary of the keynote address, were subjected to a double-blind refereeing process. Full versions of papers were submitted for the refereeing process. Each paper after first having the identity of its author(s) removed, was forwarded to two appropriate reviewers for evaluation. The organising committee wish to express their sincere thanks to the thirty-five academics who reviewed papers for this symposium.

Model Citation

The following citation is based on the first refereed paper in these proceeding.

Batley, T. 2003. Adopting Just-in-Time principles and techniques beyond manufacturing firms, *Proceedings of the ANZAM 2003 Operations Management Symposium*, eds D. Davis and R. Jenkins, Faculty of Business, University of Technology, Sydney, pp. 6-14

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